

DATE: December 9, 2021
TO: 911 Emergency Response Advisory Committee
FROM: Karinah Prevost, Communications Supervisor, Washoe County 775/333-7015, kprevost@washoecounty.gov
THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office
SUBJECT: REQUEST FOR TRAINING FUNDING FOR WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS PSAP: A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD call taking on-line software training and certification or recertification for Washoe County Communications staff members for a total cost not to exceed \$9000.00 through fiscal year 2021/2022.

SUMMARY

PUBLIC SAFETY TRAINING CONFERENCE FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS:

A review, discussion and possible action to approve, deny or otherwise modify a request to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD call taking on-line software training and certification or recertification for Washoe County Communications staff members in various EMD/EFD/EPD training classes hosted or otherwise through fiscal year 2021/2022 for a total cost not to exceed \$9000.00.

NRS APPLICABLE: *NRS 244A.7645* Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications.

PREVIOUS ACTION BACKGROUND

In the E911 Emergency Response Advisory board meeting July 18, 2019, the Board approved funding to reimburse the County for same/like classes. Additionally, at the May E-911 meeting granted the City of Reno reimbursement for EFD training.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to the travel and training to the public safety training conferences for registrations, seminars and meetings.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse all costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD call taking on-line training and certification or recertification not to exceed \$9000.00 total for Washoe County Communications PSAP.

POSSIBLE MOTION

Move to approve the recommendation to fund associated costs with training EMD/EFD/EPD not to exceed \$9000.00.

REQUEST FOR TRAINING FUNDING FOR WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS PSAP:

A review, discussion, and possible action to approve, deny or otherwise modify a request to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD call taking on-line software training and certification or recertification for Washoe County Communications staff members for a total cost not to exceed **\$9000.00** through fiscal year 2021/2022.

Summary of Cost request:

Individual Course minimum fee	= \$3000.00
<i>(EFD, EPD, EMD @\$1000/each = \$3000)</i>	
4 new staff certifications x \$1095	= \$4380.00
<i>(3 course requirement per person EFD, EPD, EMD @ \$365/each course = \$1095)</i>	
14 existing staff re-certifications	<u>= \$1400.00</u>
	= \$8780.00

From: McKayla Deuel <McKayla.Deuel@prioritydispatch.net>
Sent: Wednesday, December 15, 2021 2:04 PM
To: Meredith, Heather <HMeredith@washoecounty.gov>; Sales Associates <SalesAssociates@prioritydispatch.net>
Subject: RE: Class Minimums Not Met

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Yes, the cost for not meeting the course minimum will be \$1,000.

The cost per individual is \$365, so if you were to have 4 registrants, you would be looking at about \$1,460.

Thank you,

Priority Dispatch

KAYLA DEUEL | Sales Associate

[e. mckayla.deuel@prioritydispatch.net](mailto:mckayla.deuel@prioritydispatch.net) | [w. prioritydispatch.net](http://w.prioritydispatch.net) | [o. 1-385-240-6574](tel:1-385-240-6574)
110 S. Regent Street, Suite 500 | Salt Lake City, Utah 84111



****Happy Holidays! Our offices will be closed for the holidays from December 24, 2021 to January 3, 2022. We assure you that all your emails will be answered as soon as we return to the office. Happy Holidays!****

SAMPLE Order Summary for 3 courses: EFD, EMD and EPD

Order Summary



[← Continue Shopping](#)

[\$] US Dollars (USD)

Added:
1/4/2022
12:46 PM
[\[Remove\]](#)

EFD v7 OUTEC Remote
Date: Monday, February 28, 2022 6:00:00 AM - Thursday, March 3, 2022 10:00:00 AM
Venue: Remote Classroom 04

USD \$365.00

Select a payment method:

- Credit Card
- Purchase Order
- Voucher

[Attendees]

Added:
1/4/2022
12:44 PM
[\[Remove\]](#)

EMD v13 OUTEC v1.0
Date: Monday, January 10, 2022 8:00:00 AM - Wednesday, January 12, 2022 5:00:00 PM
Instructor: Timothy S. McLemore
Venue: CareFlite
Address: 3110 South Great Southwest Parkway, Grand Prairie, TX, 75052, USA

USD \$365.00

Select a payment method:

- Credit Card
- Purchase Order
- Voucher

[Attendees]

Added:
1/4/2022
12:46 PM
[\[Remove\]](#)

EPD v6 OUTEC v1.0 Remote
Date: Tuesday, February 15, 2022 6:00:00 AM - Friday, February 18, 2022 10:00:00 AM
Venue: Remote Classroom 04

USD \$365.00

Select a payment method:

- Credit Card
- Purchase Order
- Voucher

[Attendees]

Apply Promo Code

Subtotal: **USD \$1,095.00**

Total: **USD \$1,095.00**